

THE PHARMACY REGULATION AUTHORITY SA (PRASA) PRIVACY AND CONFIDENTIALITY POLICY

The Pharmacy Regulation Authority South Australia (PRASA) respects the need for confidentiality of everyone who accesses our service and information.

The PRASA will not disclose information unless written authorisation to use confidential information is provided by the person to whom the information relates.

PRASA adheres to the *Code of Fair Information Practice* based on the National Privacy Principles and will take reasonable steps to ensure that any information collected about people who use our service;

- is accurate and up to date,
- contains only details which are relevant,
- is only available to people who have responsibilities related to their treatment and care and,
- is protected from misuse and unauthorised access by other people.

E-mails to PRASA

If you send an e-mail to PRASA, complete a feedback form or lodge a complaint your e-mail address will be known to PRASA staff. Your e-mail address and message will only be used for the purpose for which you have provided it.

PRASA will not add your e-mail address to a mailing list or disclose it to another person or organisation without your consent, except in the unlikely event of an investigation by a law enforcement agency.

Links to other sites

PRASA is not responsible for the content and privacy practices of other Web sites which may be accessed via links from the PRASA site.