

# PHARMACY REGULATION AUTHORITY SA



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## PRASA Dashboard – consolidated details of PRASA’s inspection program 2018

PRASA intends for the dashboard to provide the community with an overview of the performance of a selection of pharmacy premises evaluated by inspection in 2018 against the publicly available PRASA requirements and guidelines. PRASA’s purpose in conducting an inspection program is to assist in driving ongoing quality improvement within pharmacy premises while assuring the community the pharmacy services being delivered are of the highest standard and thereby offering protection to the community of South Australia.

Table 1 provides details of the overall performance across 116 pharmacy premises inspected in 2018. Pharmacy premises are randomly inspected once every 3 years (there are approximately 490 registered pharmacy premises in South Australia).

**Table 1: Overall pharmacy premises performance**

Pharmacy premises evaluated by number of PRASA visits required to ensure compliance. All pharmacy premises visited in 2018 were deemed compliant at the completion of the review period	Percentage (%) of pharmacy premises
Pharmacy premises at which there is: <ul style="list-style-type: none"><li>no evidence of any breaches of PRASA requirements and guidelines or</li><li>evidence of breaches of the PRASA requirements and guidelines where remedial actions to rectify the breaches are completed without PRASA having to undertake a further inspection</li></ul>	63
Pharmacy premises at which there is: <ul style="list-style-type: none"><li>evidence of breaches of the PRASA requirements and guidelines that are of such nature and number that ongoing PRASA engagement through a further inspection is required</li></ul>	37

PRASA has been able to identify five key areas of pharmacy services that represent the highest level of risk to the community’s health outcomes. In 2018 the 116 pharmacy premises inspected by PRASA were evaluated for safety and quality purposes focussing on these five key risk areas – medicines with potential for issues of dependence, compounding of medicines individualised for specific patients, dose administration aids, immunisation services and bar code scanning.

Table 2 provides details of the areas, which at initial inspection, required the highest level of engagement between PRASA and the inspected pharmacy premises in moving to ensure the necessary requirements were met by completion of the review period.

**Table 2: Consolidated performance of pharmacy premises against PRASA’s key areas of pharmacy services at initial inspection and at completion of review period**

Key to performance level:

**Green:** High standard with no or a minimal number of breaches

**Yellow:** Appropriate standard with any breaches remedied within expected timeframes

**Red:** A standard requiring a focussed approach from PRASA and the inspected pharmacy premises in order to remedy breaches in a timely manner

Category of pharmacy premises breach. Pharmacy premises may breach a risk category more than once	Key to performance level at initial inspection	Key to performance level at completion of review period
<p>1. Medicines having the potential to cause issues of dependence (Schedule 8 medicines) - ensuring the safe administration of these medicines:</p> <p>a. Storage requirements - ensuring Schedule 8 medicines are appropriately stored</p> <p>b. Handling requirements - confirming Schedule 8 medicines are dealt within the pharmacy premises appropriately</p> <p>c. Supply requirements - Schedule 8 medicines are supplied to patients within the legislated framework</p>	<p></p> <p></p> <p></p>	<p></p> <p></p> <p></p>
<p>2. Compounding of medicines individualised for specific patients</p> <p>Review of all processes and equipment to ensure the safety of staff and the community accessing these medicines</p>	<p></p>	<p></p>
<p>3. Dose administration aid packing</p> <p>Review of packing and supply procedures leading to the provision of medicines in a safe and effective manner</p>	<p></p>	<p></p>
<p>4. Immunisation services</p> <p>Ensuring the provision of immunisations occurs in a professional, safe and appropriate manner</p>	<p></p>	<p></p>
<p>5. Barcode scanning</p> <p>Confirming the use of barcode scanners leading to a minimisation in medicine selection errors</p>	<p></p>	<p></p>